

BUA 211-70

Introduction to Health Care Systems

Spring 2009 – HBB

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Office Hours: Tuesday 11:00- 2:00 pm, Wednesday 10:00-12:00pm, Thursday 11:00- 1:00 pm

COURSE DESCRIPTION:

This course will provide the student with an overview and analysis of American health care and medical delivery systems. Cultural, political, economic and environmental factors that affect health care delivery will be explored from historic and contemporary perspectives. Specific forces influencing health care delivery including reimbursement, labor shortages, the impact of health maintenance organizations, aging population and access to healthcare will be discussed. A look at structure, access, organization and functions will provide the student with an introduction to the complexity and unique elements of health care systems.

STUDENT OUTCOMES:

Upon successful completion of the course the student will:

- Be familiar with the history of hospitals from the earliest of times through modern integrated health care systems.
- Learn and understand the impact of Medicare, Medicaid and Commercial Insurance/Health Maintenance Organizations on health care delivery.
- Be informed on the cultural, political, economic and environmental factors that affect health care delivery.
- Explore the impact of our aging population on health care delivery. Learn about new initiatives for health care delivery in response to changing views and values on death and dying.
- Gain knowledge on the structure and organization of health care systems.
- Understand current issues impacting health care and health care delivery.
- Gain insight into leadership and career opportunities in the health care delivery industry.

REQUIRED TEXTBOOKS:

Shi, Leiyu and Singh, Douglas, 2008, "Delivering Health Care in America A Systems Approach" Fourth Edition, Jones and Bartlett Publishers, Sudbury, MA

LEARNING METHODOLOGIES:

1. Lecture
2. Written Assignments from e-companion
3. Internet Web sites
4. Examinations
5. Discussion of current topics
6. Video
7. Written Paper

PROTOCOL and STUDENT BEHAVIOR

**It is expected that students have read the assignments and are prepared for class.**

**It is expected that students will actively participate in class discussion via comments in chat room.**

**It is expected that students will complete work for each unit.**

**It is expected that students will take examinations as scheduled. Failure to do so will constitute a zero unless prior arrangements have been made with the instructor.**

**It is expected that assignments will be handed in on the due date. Late assignments will receive decreased points for each late day.**

**The Cedar Crest College Honor Code will prevail at all times. Any violation of the Honor Code will constitute grounds for decreased grade or failure for the course. Plagiarism, as defined in the Cedar Crest Custom's Book, is considered an Honor Policy violation.**

**The Cedar Crest College Classroom Protocol will prevail at all times.**

EVALUATION/GRADING

Class Participation/Attendance	140 points (10 points for each class- includes participation)
Internet Site Reviews/Dropbox	280 points ( 14 assignments at 20 pts each)
Written Paper	140 points
Video Reaction Papers	40 points
Test 1	100 points
Test 2	100 points
Test 3	100 points
Test 4	100 points

GRADING SCALE:

93-100 = A/ 4.0	83-86 = B/ 3.0	73-76=C/2.0	60-66=D/1.0
90-92 = A- /3.7	80-82 = B- /2.7	70-72=C-/1.7	<60+F/0/0
87-89 = B+ /3.3	77-79=C+/2.3	67-69=D+/1.3	

Website e-Companion Assignments:

Partial credit will be given for incomplete and wrong answers in website assignments. Please place your assignments into the dropbox in e-companion for grading. All assignments should be done prior to taking the test for the chapters covered with the assignments.

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**BUA 211 - Syllabus Spring 2009**

**Week One: Jan 19, 2008**

**Introduction to the Course-review syllabus and written paper guidelines, introductions**

**Delivering Health Care in America....CH.1:"A Distinctive System of Health Care Delivery" CH 1, pp. 1-35**

**Website review/?s Unit One – found in e-Companion. Record responses in e-companion dropbox.**

**Moyers video- Part One with reaction paper**

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**Week Two: Jan 26, 2008**

**CH 2: "Beliefs, Values and Health " Delivering Health Care... pp 37-81**

**Website review/?s – Unit two in e-Companion. Record responses in dropbox**

**Discussion for January : Malpractice Crisis Participate in class discussion. Bring articles or experiences.**

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**Week Three: Feb 2, 2009**

**Delivering Health Care in America... CH 3 : " The Evolution of Health Services in the U.S." pp. 83-118**

**Website review/?s- Unit Three.**

**Video: Part Twowith discussion & reaction paper**

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**Week Four: Feb 9, 2009**

**TEST ONE: Chapters 1, 2 and 3, video and discussion topic.**

**Delivering Health Care... CH 4: "Health Services Professionals" pp.119-159**

**Website review/?s - Unit Four**

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**Week Five: Feb. 16, 2009**

**CH.8: "Inpatient Facilities and Services" Delivering Health Care in America pp. 289-332**

**Website Assignment- Unit Five in e-Companion**

**Board Member Video Interview and discussion**

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**Week Six: Feb. 23, 2008**

**CH. 7-"Outpatient and Primary Care Services." Delivering Health Care in America..." pp. 243-288**

**Website Assignment-Unit six in e-Companion.**

**VIDEO: Part Three with Discussion**

**Chat Topic for February: Access to Care Participate in discussion.**

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**Week 7: March 2, 2009**

**TEST TWO** (Chapters 4,7, and 8, assignments, video interview and discussion topic)

**Delivering Health Care in America... CH. 5 " Medical Technology" pp. 161-196**

**Internet Website/?s in e-Companion and Video Interview in class on Medical Technology**

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**SPRING BREAK – March 9, 2009**

**No Class**

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**Week Eight: March 16, 2009**

**CH. 6: " Health Services Financing " Delivering Health Care in America... pp 197-242**

**Website Assignment from unit eight in e-Companion**

**VIDEO Part Four and Discussion/Reaction Paper**

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**Week Nine: March 23, 2009**

**CH.. 9: " Managed Care and Integrated Organizations" Delivering Health Care in America.. pp. 333-378**

**Website Assignment from unit nine in e-Companion**

**Speaker or Webcast**

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**Week 10: March 30, 2009**

**TEST THREE: Chapters 5, 6 and 9, videos, assignments and speaker/webcast topic)**

**Delivering Health Care in America... CH. 10:" Long-Term Care" pp. 379-426**

**Website Assignment from unit ten in e-Companion & Nursing Home Administration Video Interview**

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**Week 11: April 6, 2009**

**CH. 11: " Health Services for Special Populations" Delivering Health Care in America... pp. 423-473**

**Website Assignment for Unit 11 in e-Companion**

**Discussion Topic for March: Nursing and Health Care Professional Shortages in the U.S. and Globally**

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**NO CLASS – Break – April 13, 2009**

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**Week 12: April 20, 2009**

**CH. 12:" Cost, Access and Quality" Delivering Health Care in America... pp. 483-526**

**Website Assignment in unit eleven of e-Companion**

**Guest Speaker-JCAHO and Quality Measurement**

**Delivering Health Care in America... CH. 13:"Health Policy" pp. 533-559**

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**Week 13: April 27, 2009**

**\*\*WRITTEN PAPER DUE APRIL 20, 2009 at 11:00 PM EST\*\***

**Delivering Health Care in America CH 14: “The Future of Health Services Delivery”**

**Website/?s in unit 13 and 14 of e-Companion.**

**Discussion Topic for April: Disease Prevention Participate in discussion**

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**Week 14 May 4, 2009**

**TEST FOUR (Chapters 10,11,12,13, 14, assignments, discussion, and speakers/webcasts)**